

	Title General Conditions	(Supply Only) (GC01) (inc Delivery or Collection)
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NB: Our Quotation is based upon and subject to the following conditions which may impact on associated trades, programme and our price. Please read carefully.

- 1) **Acceptance Period:** This 'Quotation' is open for acceptance / shall expire THREE months from date of quotation.
- 2) **Fixed Price/Lump sum:** Quotation total price **IS NOT** a fixed price lump sum. (Fixed for three months only from date of quotation).
- 3) **VAT:** all prices exclude VAT. VAT shall be charged at prevailing HMRC rate.
- 4) **Manufacture Commencement:** On receipt of approval of drawings, manufacture will be based on the dimensions noted therein. It is the Buyer or Client's responsibility to check dimensions. Any alterations or amendments must be advised timely with regard to procurement and manufacture.
- 5) **Site visit:** No site visit has been made prior to the preparation of the quotation.
- 6) **Survey:** site visits to survey/measure are excluded but if required this will be chargeable subject to Geographical location and number of visits if works are phased. It is the responsibility of the buyer/client to advise of any unusual or particular circumstances Excelsior is to accommodate which may affect the quotation / price. Cost to be agreed prior to survey.
- 7) **Alignment/tolerance:** It is assumed that all walls & floors will be plumb and level. No allowance has been made for adaption, amendments, or scribing of framework and/or panels etc.
- 8) **Material Tolerance:** include a manufacturing tolerance in accordance with EN438:2016 of +/- 1.5mm.
- 9) **Delivery:** All prices include delivery. Delivery charges included are based on transport for a full load to your area, unless collected. If a specific date or part load delivery is required, this may incur an additional charge. If delivery address is not known at time of quotation, delivery is included within the West Midlands region only.
- 10) **Lead Times:** will be confirmed on issue of acknowledgement of order and subject to approval of manufacturing drawings and confirmation of all related information required to obtain approval.
- 11) **Unloading:** delivery transport includes one driver only. Quotation assumes buyer/client will provide offloading facilities at no cost to supplier. Any additional unloading support by Excelsior is chargeable.
- 12) **Mechanical Unloading/Offloading:** to be provided by buyer/client.
- 13) **Working hours:** Deliveries 08.00-16.00 Monday to Friday only. Deliveries outside these hours is not included, if required this may incur an additional charge.
- 14) **Protection:** Excelsior accept no responsibility or liability for protection of its works, (including materials not yet fixed). Excelsior has allowed for protection using 2mm FR Proplex (a ridged twin wall product waterproof & combines excellent compression and impact resistance) to vanity top surfaces only. When this protection has been removed responsibility for protection rests with the buyer/client. All other protection will be chargeable.
- 15) **Colours:** If Colours are not specified, colours are limited to two colour combination from our standard range of colours included.
- 16) **Working Drawings:** On acceptance of quotation and/or issue of our Order of Acknowledgement, working drawings will (if applicable) be issued for approval prior to manufacture.
- 17) **Cut outs:** Cut-outs are excluded.
- 18) **Sealant:** All mastic and sealant work including sealing of all junctions between the building fabric and Excelsior products are excluded.
- 19) **Payment:** In accordance with our standard terms and conditions for the Sale of Goods TC01 attached.
- 20) **Design:** Excluded but design development around core products in our offer are included.
- 21) **Discount:** Not applicable unless quoted otherwise in cost schedule.
- 22) **Retention:** N/A.
- 23) **Damages:** N/A (liquidated and unliquidated consequential costs).
- 24) **Contract Guarantee Bond:** N/A.
- 25) **Collateral Warranty:** N/A.
- 26) **Operation & Maintenance Manuals:** Cleaning and maintenance, manufacturer's drawings, product specification and brochure will be provided by email only. Any additional copies or all copies in a customised format will be subject to additional charge.